

QTC Medical Services, Inc.
Notification of Appointment

Ramsey, Jubar
2204 Greenmount Ave
Baltimore, MD 21218
USA

Date: 6/14/2024

Acct.#: 6604651.1.1

Dear Jubar:

The U.S. Department of Veterans Affairs (VA) has contracted with QTC to perform VA compensation and pension examinations (C&P) for Veterans and active duty service members. This letter will tell you more about your examination appointment, what to expect, and who to call if you have any questions.

Your in-person appointment will take place at and is scheduled for:

Date/Time:	06/17/2024 @ 02:00 PM ET
Provider:	Stella Mbah SPC: NPR
Address:	Devine Family Care Practice Llc 7131 Liberty Rd Ste 100 Gwynn Oak, MD 21207

Reminders about Your Appointment:

- If you need to reschedule this examination, contact QTC at 1-800-682-9701.
- Do not contact the clinic where your appointment is scheduled or the VA Medical Center/clinic where you go for treatment
- If you are unable to reschedule your appointment within 5 calendar days of the original appointment date, the examination request will be returned to VBA for further review
- Bring a valid photo ID. Copies of your ID will not be made at your appointment
- Bring a list of your current medications
- For everyone's safety, firearms and weapons are not allowed at your appointment

Do I need to attend this appointment?

As a participant in the VA compensation and pension program, attending your examination(s) are a critical component of determining your eligibility for VA disability compensation and other benefits. If you should miss your scheduled examination(s) and need to reschedule or are unable or unwilling to attend an in-person or Tele C&P appointment(s), please notify QTC at 1-800-682-9701. Your claim will not be canceled; however, your examination request will be sent back to the VA for further review.

Can I Request A Specific Gender For The Examination Provider?

You can request a male or female provider in these situations:

- If you're having a reproductive health, breast, rectal, or mental health exam, or
- If your claim is related to a mental or physical health condition resulting from Military Sexual Trauma (MST)

We understand that MST is a sensitive topic. We strive to ensure your VA disability examination is compassionate, accurate and timely. We protect your confidentiality always. Please notify QTC if you need to make a change or prepa

specific gender for your examiner.

What do I need to do?

You are encouraged to complete the enclosed questionnaire and bring it to your appointment. This information will help your examiner provide the VA with a thorough report. If you have questions or need assistance completing this paperwork, please contact QTC at 1-800-682-9701.

What Records Should I bring or Where Should I Send Them?

If you have new non-VA medical records and/or diagnostic test results, please submit them to VA before your appointment. You may bring records to your appointment, but the provider cannot submit these records to VA for you. All new information should be uploaded online at va.gov, or submitted to your accredited representative, or mailed to VA using the address shown below:

Department of Veterans Affairs Claims Intake Center
P.O.Box 4444 Janesville, WI 53547-4444
Fax: (844) 531-7818

How Can I Provide Feedback About My Exam?

To provide feedback regarding your medical disability examination to the VA, complete the survey card or go to <https://www.research.net/r/VBAMDESURVEY>.

Where Can I Get Help?

Veteran Crisis Information: If you are in crisis or concerned about someone, you can connect with the Veterans Crisis Line to reach caring, qualified responders with the Department of Veterans Affairs. Many of them are Veterans themselves and provide free, confidential support, 24 hours a day, seven days a week, 365 days a year:

- Call the Veterans Crisis Line at 988 or (800) 273-8255 and press 1
- Online chat at www.VeteransCrisisLine.net
- Send a text message to 838255

What if I have specialized accessibility needs?

If you have any special accessibility needs such as an inability to transfer from wheelchair to exam table on your own, or an oversized wheelchair or motorized scooter, please notify us as soon as possible to ensure that your accessibility needs are met.

COVID-19 Positive?

If you are COVID positive, you may cancel your appointment by contacting QTC at 1-800-682-9701. Your case will be transitioned back to the VA until you are well enough to attend.

Can I Attend An Examination With A Caregiver/Chaperone?

If you'd like a caregiver or family member to stay with you during the exam, you can request this when scheduling your appointment. The provider may ask caregivers and family members to stay outside of the exam room. For sensitive physical exams, you can ask for a medical assistant or chaperone who works with the provider to stay in the room with you. Service animals are permitted. If you have children, you may want to plan for childcare during your exam. This is because you and the provider may need to discuss sensitive topics related to your claim.

Is this examination free?

Yes! Your examination is free because the VA will pay for your exam. Please **do not** give the provider's office your private insurance information. If you receive a bill in error, please contact QTC at 1-800-682-9701.

Will I be reimbursed for travel expenses, including parking and tolls?

You have the right to receive a mileage reimbursement allowance from your home address on file with Veterans Benefits Administration (VBA) to the disability medical examination site. Travel will be reimbursed to you at a rate of 41.5 cents per mile. You will receive your payment after your appointment. Travel reimbursement will be provided per VA guidelines.

The VA permits appointments to be scheduled up to 50 miles away for medical examination(s) and up to 100 miles away for vision, audio, dental, behavioral health and TBI examination(s), unless you approve the extended mileage. You must approve any mileage in excess of the 50 or 100-mile parameters, before the exam is scheduled/completed.

Once you attend your C&P examination(s) in the U.S. or U.S. territories you will receive reimbursement for your travel to and from your appointment(s). Please be aware that mileage for C&P examination(s) outside the U.S. is not reimbursed by the VA.

For active-duty service members, mileage for C&P examination(s) is not reimbursed by the VA.

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Provider Information

Provider Name:	STELLA MBAH
Provider Gender:	FEMALE
Specialty:	NURSE PRACTITIONER
Provider Type:	DNP, NP-C
State of Licensure and License Number:	MD-R174343
Education:	DOCTORATE
Education (School):	CHATHAM UNIVERSITY
Education (Year):	2017
Year that Medical Experience Began:	2015
Year that VA Compensation Related Experience Began:	2019
C&P Training	The provider has completed the Department of VA C&P curriculum for this exam specialty.

Providers may travel across state lines to support the VA's medical disability examinations under public law 104-275 under Title 38 of the United States Code Section 5101.

Call Us toll-free

Country	Contact Number
Northern Mariana Islands	+1 8337001694
American Samoa	+1 800-682-9701
Australia	+61 1800 953 949
Austria	+43 800 677623
Bahrain	+973 8000 6481
Belgium	+32 800 13 064
Belize	+501 18000130086
Canada	+1 877-375-1228
Colombia	+57 8005190531
Costa Rica	+506 8000320082
Denmark	+45 80 83 06 68
Dominican Republic	+1 800-203-9605
Ecuador	+593 1800 001 494
France	+33 805 10 35 60
Germany	+49 800 1817435
Greece	+30 800491537058
Guam	+1 833-444-0483
Honduras	+50 480027916108
Ireland	+353 1800 851 329
Inuit Islands	+1 877-375-1228
Italy	+39 800 035 838
Jamaica	+1 844-564-3833
Japan	+81 6633868019

Country	Contact Number
Luxembourg	+352 800 22 934
Mexico	+52 800 266 0235
Netherlands	+31 800 0222297
New Zealand	+64 800 447 897
Oman	+968 800 74390
Panama	+507 800 203 0209
Philippines	+63 1800 1 312 0076
Philippines (Globe)	+63 1800 8 347 3843
Puerto Rico	+1 855-212-9214
Poland	+48 800 005 166
Qatar	+974 800100226
Saudi Arabia	+966 800 850 1547
Singapore	+65 800 852 8451
South Korea	+82 80-877-5385
Spain	+34 900 948 082
Thailand	+66 1800 018 025
UAE	+971 800 0120029
UK	+44 800 210 0681
Uruguay	+598 413 598 5731
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